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AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☒ CLEC ☐ ILEC [] Wireless

CERTIFICATED COMPANY INFORMATION

<u>Windstream NuVox Inc</u>	
Company Name	FEIN/SSN <u>501-748-7000</u>
Dbaf/ka <u>4001 N Rodney Parham Road, Mailstop 1170-B1F2-1216C</u>	Telephone #
Mailing Address <u>Little Rock, AR 72212</u>	
City, State, Zip Code <u>4001 N Rodney Parham Road</u>	
Business Location <u>Little Rock, AR 72212</u>	
City, State, Zip Code	Pulaski County

REGISTERED AGENT INFORMATION

Registered Agent: <u>C T Corporation</u>
Mailing Address: <u>2 Office Park Court #103</u>
<u>Columbia, SC 29223</u>
City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- Russell Frazier 106 N Church St Lexington SC 29072
- A. **General Manager** (Include Address if different than above)
803.957.2641 / 803.359.0175 / russell.frazier@windstream.com
 Telephone Number / Facsimile Number / E-mail Address
Mollie Chewning 1720 Galleria Blvd Charlotte NC 28270
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
704.814.2531 / 704.845.5173 / customerassistance@windstream.com
 Telephone Number / Facsimile Number / E-mail Address
Mollie Chewning 1720 Galleria Blvd Charlotte NC 28270
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
704.814.2531 / 704.845.5173 / mollie.chewning@windstream.com
 Telephone Number / Facsimile Number / E-mail Address
800.347.1991 Residential 800.600.5050 Business
- C2. **Customer Contact** (Toll Free Number)
- D. **Engineering Operations** (Include Address if different than above)
 Telephone Number / Facsimile Number / E-mail Address
866.445.3194 Residential Repair 800.843.9214 Business Repair
- E. **Test and Repair** (Include Address if different than above)
 Telephone Number / Facsimile Number / E-mail Address
Russell Frazier 106 N Church St Lexington SC 29072
- F. **Emergencies** (During Non-Office Hours)
803.957.2641 / 803.359.0175 / russell.frazier@windstream.com
 Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- Betty Willis** 1201 W Peachtree St Suite 610 Atlanta GA 30309
- G. **Regulatory Officer** (Include Address if different than above)
678.351.2049 / 678.351.4503 / wci.southcarolina.govaffairs@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Vicki Anger
- H. **Dual Party Mailings (Name)**
4001 N Rodney Parham Road
(Mailing Address)
501.748.5196 / / vicki.anger@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Lezlie Young
- I. **Interim LEC Fund Mailings (Name)**
4001 N Rodney Parham Road Little Rock AR 72212
(Mailing Address)
501.748.5150 / 501.748.6583 / lezlie.p.young@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Amy Dudenhoefer
- J. **Universal Service Fund Mailings (Name)**
4001 N Rodney Parham Road Little Rock AR 72212
(Mailing Address)
501.748.5320 / 501.748.6583 / amy.e.dudenhoefer@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Sandra Blade
- K. **Gross Receipts Mailings (Name)**
4001 N Rodney Parham Road Little Rock AR 72212
(Mailing Address)
501.748.6728 / 330.486.3504 / sandra.blade@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Jeffrey Heacox
- L. **Lifeline Mailings (Name)**
4001 N Rodney Parham Road Little Rock AR 72212
(Mailing Address)
501.748.5390 / 501.748.6583 / jeffrey.l.heacox@windstream.com
Telephone Number / Facsimile Number / E-mail Address

Sandra Blade

This form was completed by
Senior Analyst - Regulatory Compliance
Title

Signature
/ 3/1/2013
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201